



Welcome to SIMS Pay

Westcroft School is a 'cashless' school and therefore payment for educational visits and other school items are paid for using SIMS Pay.

SIMS Pay is an online payment system, which enables schools to collect payment for items such as school meals, trips, events, clubs and other school activities, in a safe and secure way.

The benefits of using SIMS Pay include:

- The ability to make safe and secure online payments at any time of the day.
- The ability to make payments via debit or credit card.
- The ability to pre-pay for school meals.
- The ability to identify when payments are due.
- The ability to receive email notifications when a balance falls below a set amount.
- The ability to pay for expensive items (e.g. school trips) in instalments, at the discretion of the school.
- The ability for parent/guardians with more than one child to maintain a single SIMS Pay account that serves all of their children.
- The ability to view current balances and a payment history.

SIMS Pay Security

SIMS Pay operates inside of secure parameters to protect both financial information and personal/child information.

- SIMS Pay can be accessed only after the successful completion of various security steps.
- No card details are stored in SIMS Pay.
- No card details are ever disclosed to the school.
- SIMS Pay is PCI DSS Level 1 certified and uses the highest levels of card payment security and 3D fraud protection measures.
- You will receive an email receipt for all payments.
- Payment history is available at any time via your account.
- SIMS Pay is synchronised with the main SIMS system.

How do I get started with SIMS Agora?

- The school will provide an activation letter containing a unique reference for your child – you will need this reference to access your child's account.
- You will also need a **valid email address and password**.
- Follow the few simple steps to activate your account.
- You will receive an email to confirm your account has been activated and you will be able to make payments for school items straight away.